

Here are the different ways we can support you:

**For any pedagogical and techno-pedagogical support**

- 1- *Request a one-on-one appointment email one of our **FRP (Faculty Resource People)***
  - Vikram Singh [vikram.singh@johnabbott.qc.ca](mailto:vikram.singh@johnabbott.qc.ca)
  - Valerie Bherer [Valerie.Bherer@johnabbott.qc.ca](mailto:Valerie.Bherer@johnabbott.qc.ca)
  - Geneviève Caron [Genevieve.Caron@johnabbott.qc.ca](mailto:Genevieve.Caron@johnabbott.qc.ca)
  - Candis Steenbergen [Candis.Steenbergen@johnabbott.qc.ca](mailto:Candis.Steenbergen@johnabbott.qc.ca)
  
- 2- *Get in touch with our pedagogical counsellors, Amanda Argento and Andrea Cooperberg who will be happy to assist you:*
  - [pedagogyandinnovation@johnabbott.qc.ca](mailto:pedagogyandinnovation@johnabbott.qc.ca)
  
- 3- *Join our Teaching and Learning Communities: Join our sessions, ask questions and share your teaching experiences and strategies*
  - **FoST Team:**
  - **Blended Learning Community Team:**
  
- 4- *Get in touch with our Dean of Pedagogical Development and Innovation:*  
[teresa.berghello@johnabbott.qc.ca](mailto:teresa.berghello@johnabbott.qc.ca)
  
- 5- *Visit our Innovation Hub and learn about our various techno-pedagogical tools and strategies*  
<https://www.johnabbott.qc.ca/innovation-hub/>

**For any IT related question:**

- 1- Open an Octopus Request
- 2- Join the [ITS-Support Team](#)
- 3- email ?
- 4- **If you are experiencing an urgent technical issue in your class:**

Please call **3333** and leave a detailed message